



Evaluation of a Federated EA Model Management Framework: A Qualitative Study

Master-Thesis Oberseminar · Technische Universität München · 20.01.2014

Software Engineering for Business Information Systems (sebis)

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Technische Universität München

Agenda

- **Introduction to Federated EA Model Management**
- **Research Question**
- **Aspects of the Research**
- **Research Approach**
- **Literature**

Introduction to Federated EA Model Management

Information as a Key Success Factor for companies

Enterprise

Supervisory



CEO



CFO



CIO

CIO wants to have information from all departments in a comprehensive way. EAM-Team has to ensure that all information are available integrative and make use of a holistic data model.

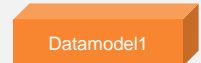
Enterprise Architecture Management

Project Portfolio Management

Applications



Data-/
Metamodel



Processes



Team

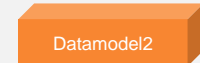


Business Process Management

Applications



Data-/
Metamodel



Processes



Team

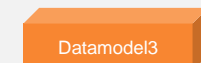


IT - Service Management

Applications



Data-/
Metamodel



Processes



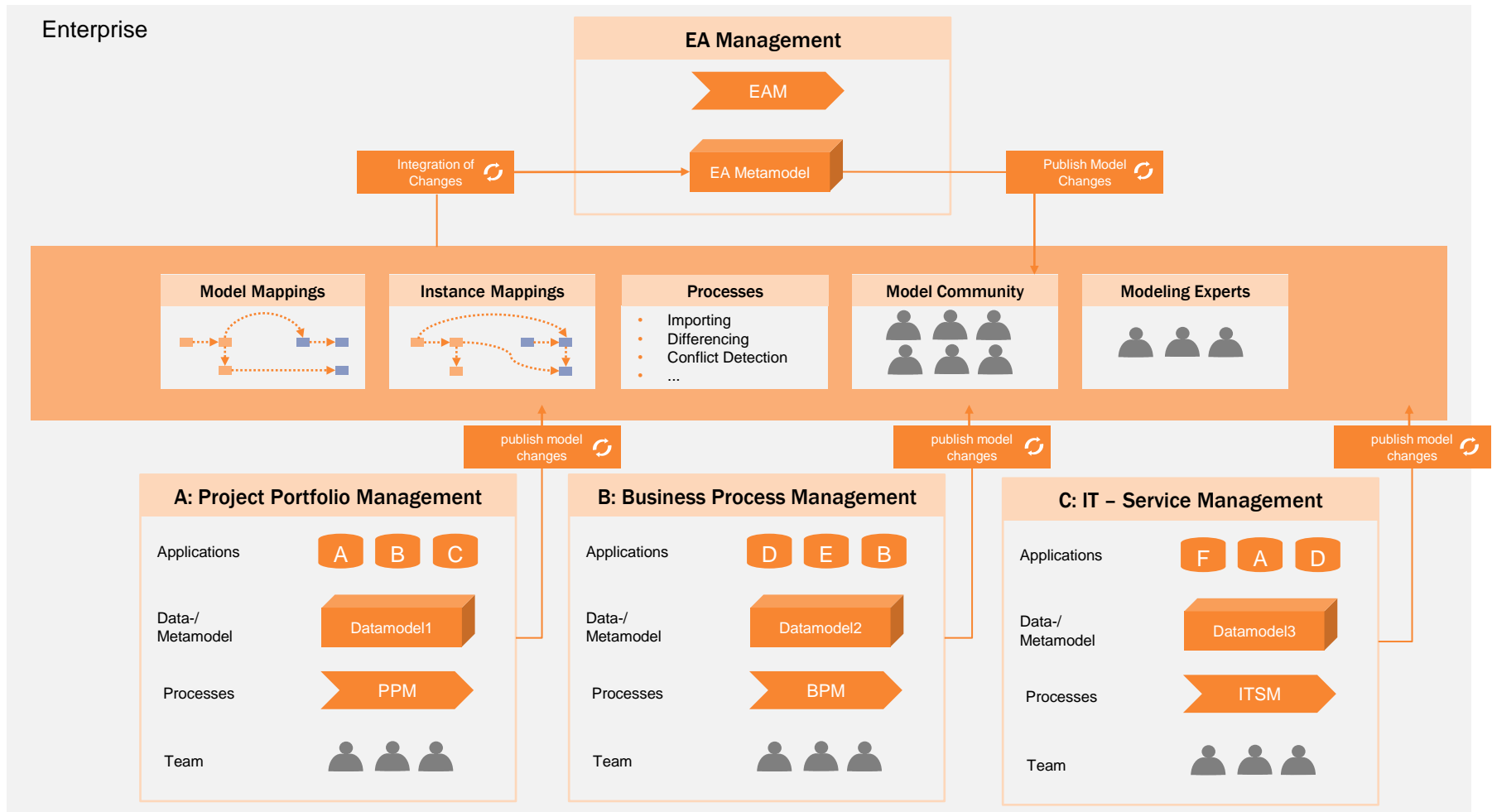
Team



Nowadays supervisory wants to make management / strategic decisions, based on holistic information within the company

Introduction to Federated EA Model Management

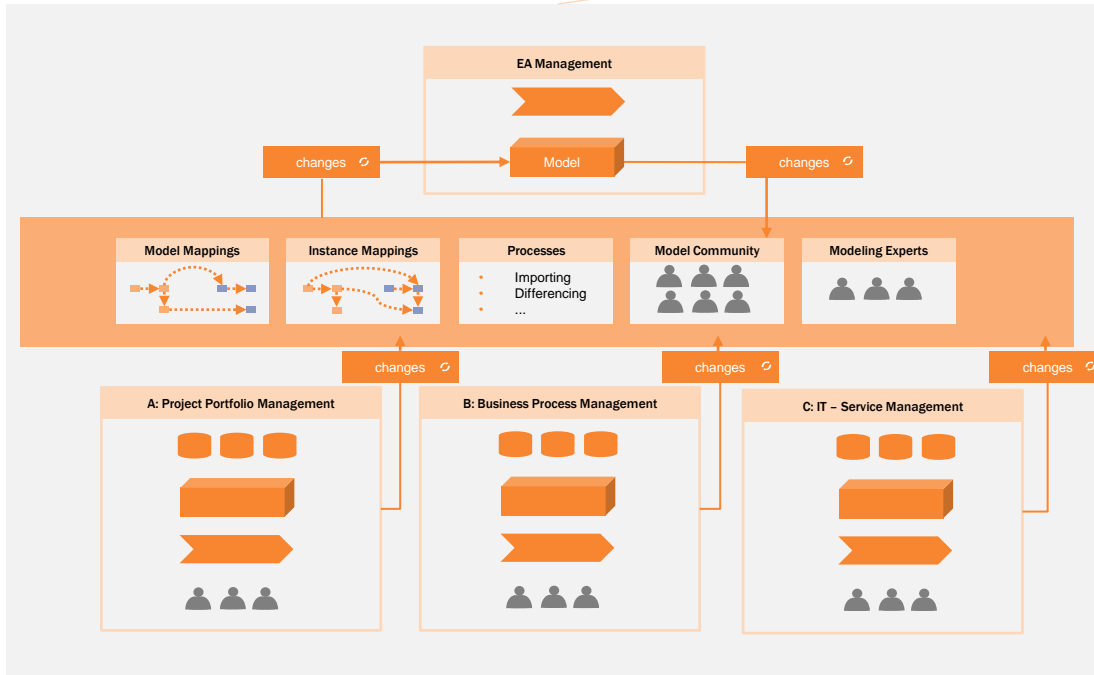
Holistic view on information by integrating data models to one metamodel



To develop and maintain an integrated enterprise architecture model, additional activities (e.g. model mapping, data extraction) and organizational changes (e.g. role allocation, definition of policies) are needed.

Research Question

Identification of Governance specific characteristics



Our research will focus on governance specific aspects of federated EA management. These could be for instance:

- 1) **Role allocation:** Which roles are involved within the federated EA management? Which responsibilities are defined?
- 2) **Processes:** What kind of standard processes will be used to avoid technical issues? What kind of processes have to be conducted, when an issue occur?
- 3) **Policies / Standards:** To maintain such a complex EA model, all participants have to stick to defined policies and established standards. Which policies and standards are necessary? Which are a mandatory?
- 4) Are there further governance-specific "best-practices" that need to be established?

Research question

Which Governance specific changes and structure are needed to develop and maintain a Federated EA Management?

Aspects of the Research

Analysis of the Role Allocation

EA Team



Enterprise Architect

- Responsible for a specific part of the IT landscape
- Quality assurance, Consolidation of data, etc.



EA Coordinator

- Responsible for EA model
- Gives holistic strategy and specification



EA Repository Manager

- Mainly responsible for technical issues
- Defines model mappings from Information source to EA Model



Modelling Expert

- Has special expertise in area of model theory and focus on model integration
- Cope with conflicts and patterns

General EA Stakeholder



EA Stakeholder

- Can be part of IT or business
- First contact between EA and community
- Can provide first information



Decision Maker

- Benefit from Federated EA by consuming the information
- Can influence EA Model



Data Owner

- Experts from a community and knows its meta model
- Helps with mapping and conflict processes



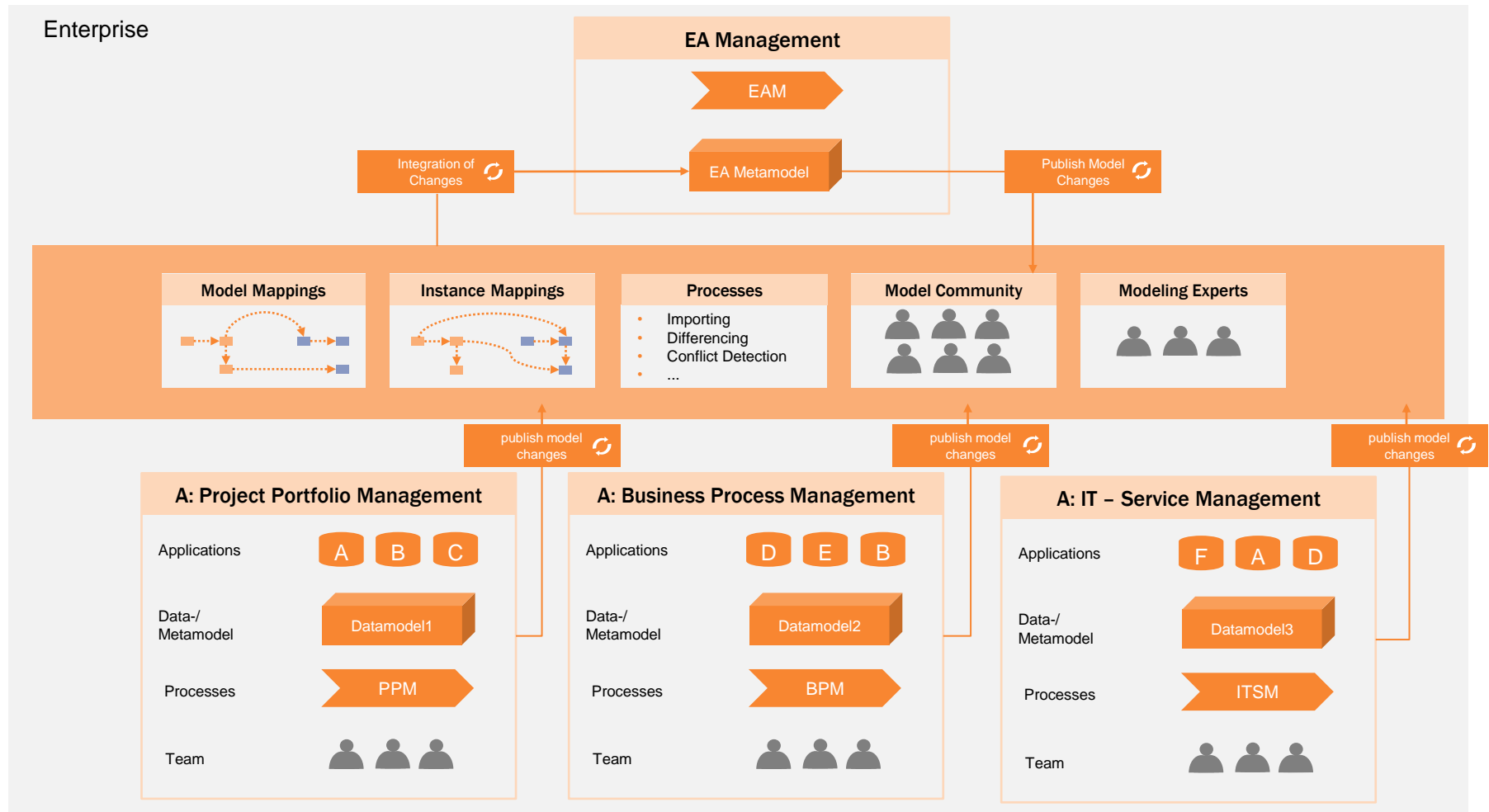
Data Steward

- Provides the Information to the EA Model

The role definition can be divided into EA Team and General Stakeholder. Each role has a specific responsibility. Our research will analysis the structure of the role allocation and the defined responsibilities within industry.

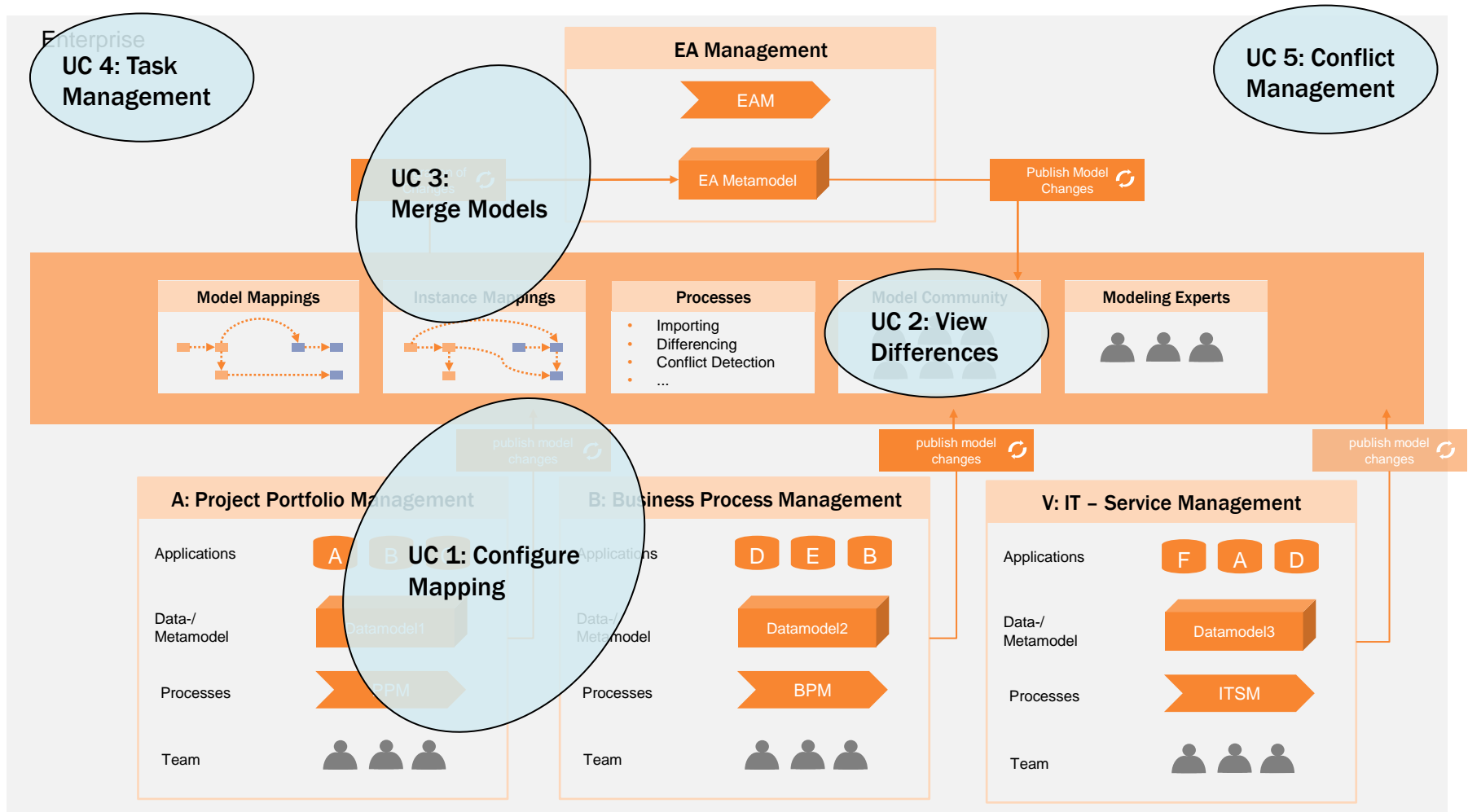
Aspects of the Research

Analysis specific Use Cases in industry (1/2)



Aspects of the Research

Analysis specific Use Cases in industry (2/2)



The figure represents comprehensive Use Cases. Further information (e.g. versioning, Standardization, unidirectional vs. bidirectional data transfer etc.) are also part of the research.

Research Approach

Qualitative Research Approach with Constructional Focus

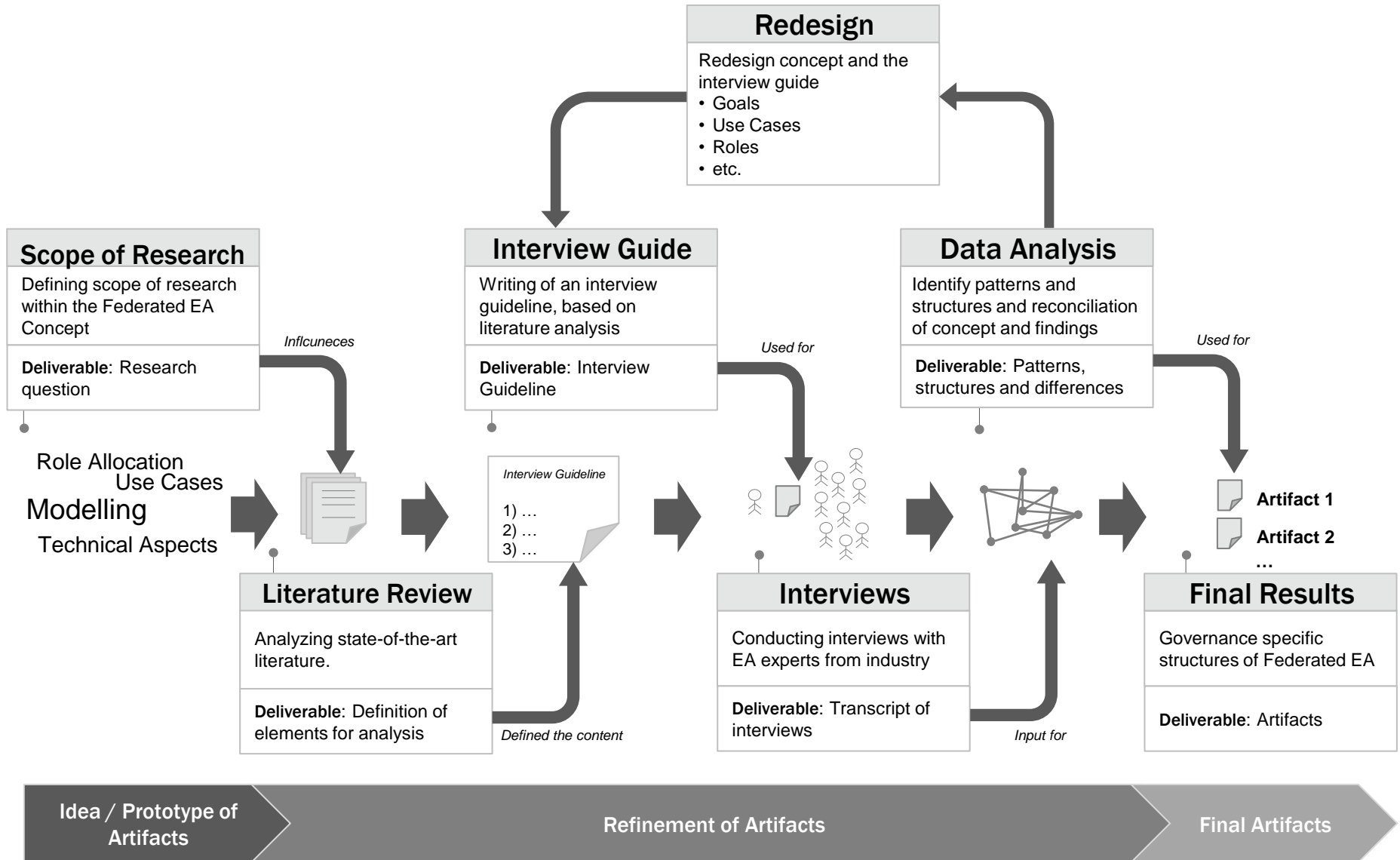
Characteristics

	Quantitative Approach	Qualitative Approach
1 Principal	Identification of patterns by analyzing large samples of the origin information	Identification of patterns by analyzing small samples of the origin information in detail.
2 Application Field	Measurement and quantification of facts (e.g. countable values)	Interpretation of coherences and complex methods (e.g. concepts).
3 Method	<ul style="list-style-type: none"> Quantitative Methods Mass Surveys 	<ul style="list-style-type: none"> Conducting expert interviews Shadowing
		↓
	Behavioristic Focus	Constructional Focus
4 Research Question	Aim for answering how and why a concept works	Aim for answering how well a concept works
5 Research Result	Theories	Artefacts
5 Activities	<ul style="list-style-type: none"> Construction of theories Review of theories 	<ul style="list-style-type: none"> Construction of artifacts Review of artifacts
5 Research Objective	Focus on the truth	Focus on the usability

In our research we want to analyze the concept of the federated EA Management and identify specific artifacts by conducting expert interviews in the industry.

Research Approach

Qualitative Research Approach



Research Approach

Granular List of Findings and Aspects

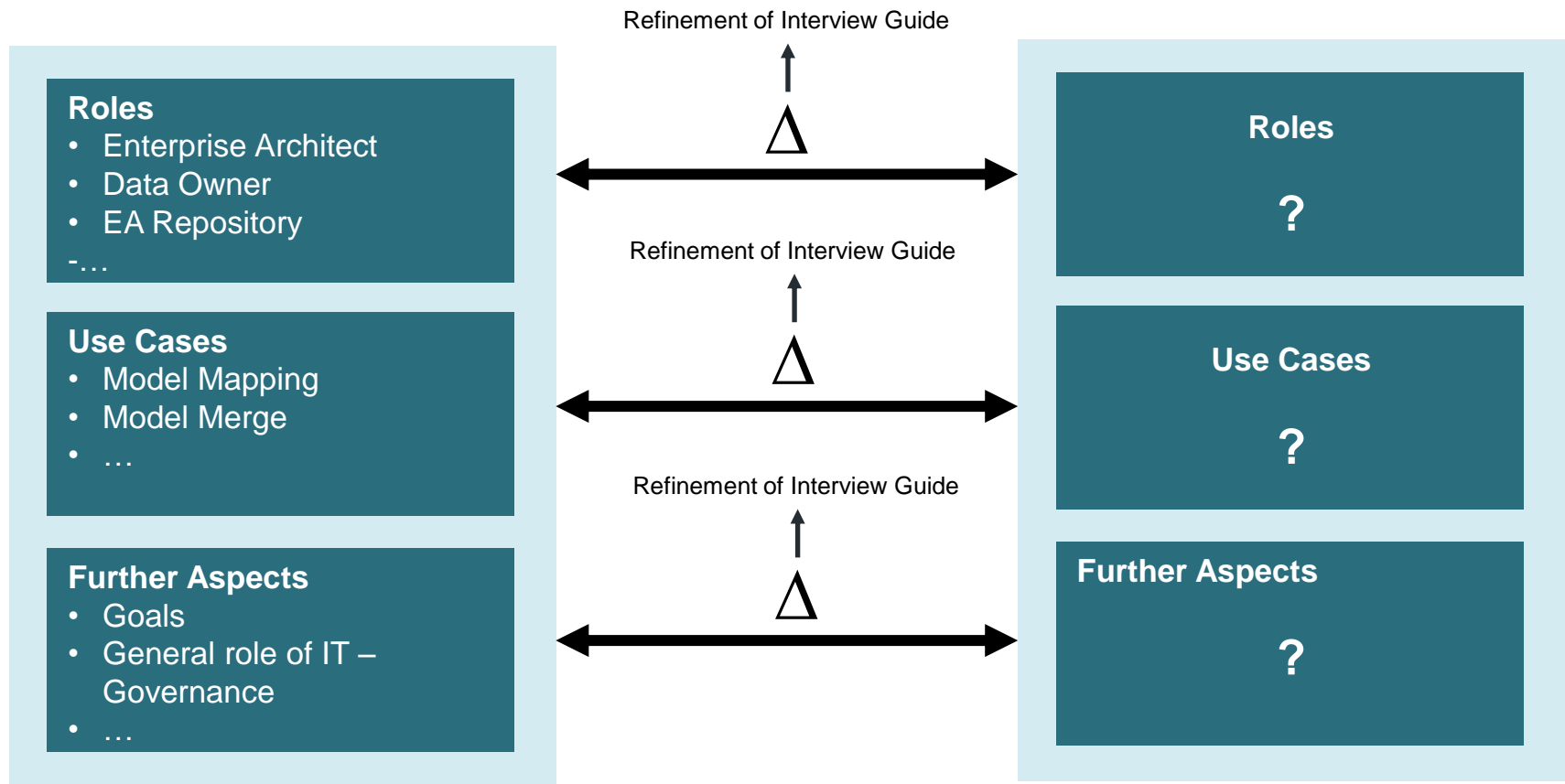
- Goals of Federated EA
- Use Cases
- Roles
- General Role of IT – Governance
- Incentives
- Type of Data Transfer
- Standardization
- Versioning
- Automated vs. Manual Data Transfer
- Cases of Federated EA
- ...

Research Approach

Evaluation of the Findings

Concept

Interview Results



Literature (1/2)

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Literature (2/2)

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Thank you for your attention!

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