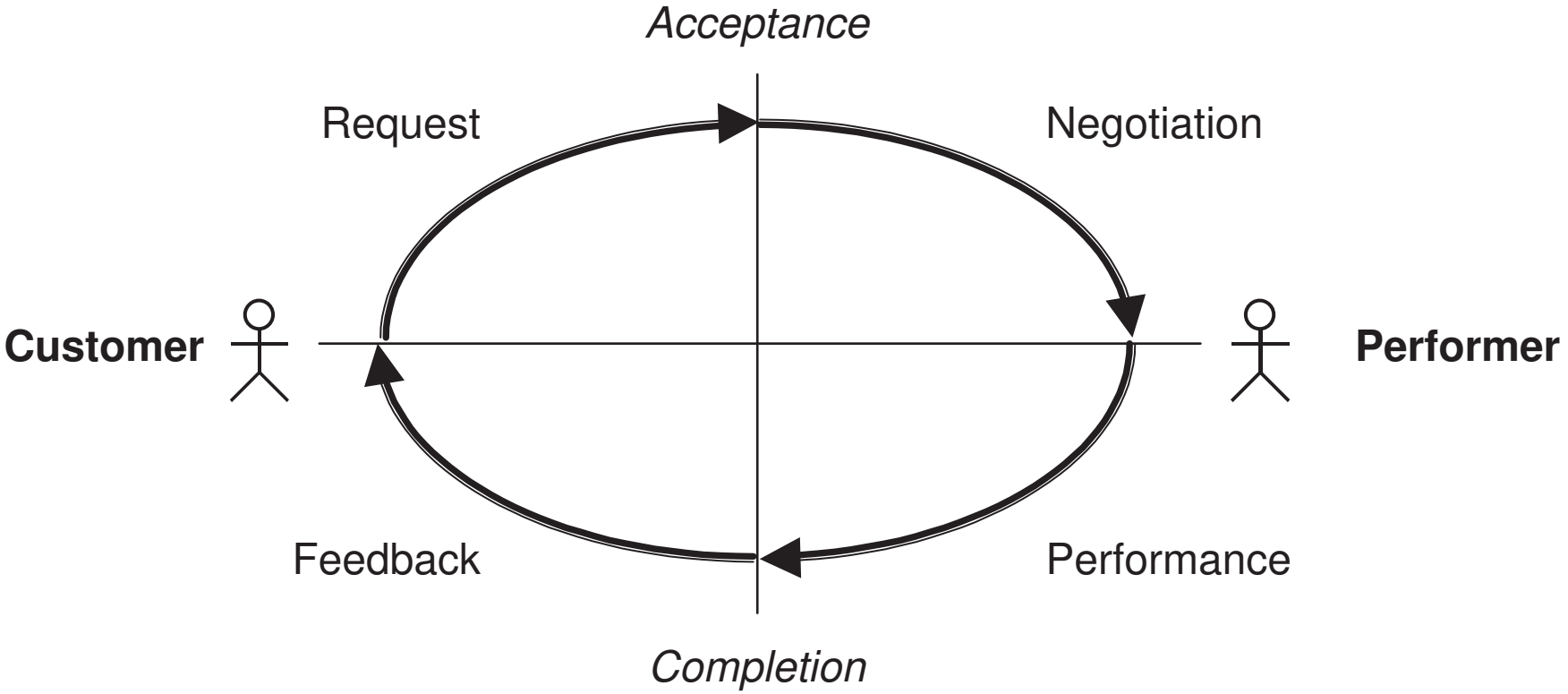
Acceptance
Request
Negotiation
Customer
Performer
Feedback
Performance
Completion